

Exceptional Lives. Exceptional Care.

This is the heart of our work at Safehaven. We work relentlessly to deliver best-in-class, family-centered and community-based respite and residential care for our clients living with complex care needs, every single day.

Amidst our rapidly changing environment with Covid-19, we want you to know that the safety and well-being of our clients, volunteers and staff remain our number one priority. Like many other organizations, locally and across the province, Safehaven is adhering to the recommendations made by Public Health Ontario and the Ministry of Health.

We have made the difficult decision to implement the following changes:

- A temporary closure of our respite support until April 3rd, 2020, to be re-evaluated based on the climate at that time;
- Implemented heightened screening processes and limitations for any one entering the building including therapeutic and student workers;
- Introduced changes to our visitor policy to allow one visitor per client;
- Where possible, enabled staff to work remotely with appropriate technology.

We strongly believe these heightened measures will help promote the safety of all those entering Safehaven, without compromising the wellbeing of our clients, visitors or staff.

During this difficult time, we remain committed to providing quality care and continue to be a safe haven for the exceptional individuals we serve.

If you have any questions about Safehaven's response please do not hesitate to call us at 416-535-8525. Thank you for your support.

Stay safe!

Susan Bisailon, CEO  
The Safehaven Project for Community Living

