



Safehaven
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Safehaven launches five-year strategic plan to create more inclusive communities for individuals with complex care needs.

TORONTO, ON (April 8, 2022) – Today, Safehaven launched its 2022-2027 Strategic Plan outlining our plan to advance the existing system of care, break down barriers and challenge current perceptions of what it means to live with complex care needs.

Medical and technological advances are making it possible for children with complex care needs to live longer and healthier lives. Unfortunately, the system is not currently well designed to support the transition from childhood into adult care for these individuals and many are ending up in hospital beds or long-term care homes. There are thousands of individuals with developmental disabilities, including young adults, living in inappropriate settings that cannot support their unique needs. In most instances these individuals could live much better, more productive and fulfilling lives in the community.

“We urgently need to design pathways for individuals to live and thrive with dignity for their whole life. Addressing current gaps is a true frontier in essential healthcare and a vital pillar in addressing values of inclusivity, accessibility, equity and diversity,” says Mary Peterson, Board Chair at Safehaven.

With over 30 years of experience caring for this vulnerable population, Safehaven has the track record, the knowledge and the experience to help drive change and innovate the design and delivery of family-centred and community-based care for individuals with complex care needs across the province.

“For Safehaven, it’s all about belonging. Our vision calls for a stronger community that empowers individuals with complex care needs and provides them with the necessary supports to thrive and live happy, healthy and fulfilling lives,” says Susan Bisailion, CEO of Safehaven. “Our new strategic plan provides a blueprint for breaking down barriers and creating an inclusive community where we belong.”

Over the next 5 years, Safehaven is focused on these strategic priorities:

- Expanding capacity and providing choices
- Innovating for quality
- Revolutionizing care
- Educating and engaging
- Attracting and retaining talent

Each year, 1,000 children age out of the children’s system when they turn 18 and they must reapply for services. There are now 14,000 individuals with disabilities in Ontario waiting for the appropriate supports. This plan has been developed to launch Safehaven into its next phase of growth to help address this gap. It is inclusive, revolutionary and reflects the society that we want to be part of. Together, the opportunities we create for collaborative and integrated healthcare, community-driven innovation and advocacy for better outcomes will fuel a bright, inclusive future for all.

For more information on the strategic plan please go to: https://www.safehaven.to/?page_id=6820&preview=true



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About Safehaven

Safehaven is a not-for-profit organization that has provided residential and respite care to individuals with medical complexities and developmental disabilities for over 30 years. At the core, our mission is to increase accessibility within community as a means of providing support to vulnerable populations.

With five locations across the GTA, Safehaven continues to serve thousands of individuals diagnosed with cerebral palsy, down syndrome, muscular dystrophy, genetic disorders, and other medically complex care needs. Partnering with clients, families, agencies, and other organizations, Safehaven continues to provide exceptional care. For more information, please visit <https://www.safehaven.to/> or connect with Safehaven on [Facebook](#), [Twitter](#), [Instagram](#) and [LinkedIn](#).